The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.ProvidenceHealth</u> Plan.com/phs-employees. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-878-4445 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In-Network: \$1,150/per person \$2,300/per family Out-of-Network: \$2,300/per person \$4,600/per family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the plan, each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	<b>Yes.</b> Office visits, most preventive care, and emergency services	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a copayment or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without cost-sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	In-Network: \$3,300/per person \$6,600/per family Out-of-Network: \$6,600/per person \$13,200/per family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own out-of- pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums; penalties; your costs for Supplemental Benefits; services not covered; balance-billed charges.	Even though you pay these expenses, they don't count toward the out–of–pocket limit.
Will you pay less if you use a <u>network provider</u> ?	<b>Yes.</b> For a list of participating providers see <u>www.Providence</u> <u>HealthPlan.com/phs-employees</u> or call 1-800-878-4445.	This <u>plan</u> uses a provider network. You will pay less if you use a provider in the <u>plan</u> 's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your <u>plan</u> pays (a balance bill). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$20 copay/visit	\$20 copay/visit	50% co-insurance	Deductible does not apply in- network. Some services such as lab and x-ray will include additional member costs.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	10% co-insurance	20% co-insurance	50% co-insurance	Some services such as lab and x-ray will include additional member costs. See <u>providencehealthplan.com/phs-</u> <u>employees</u> .
	Preventive care/screening/ immunization	No charge	No charge	50% co-insurance	Deductible does not apply in- network. Some preventive services will include additional member costs. For more information see: <u>ProvidenceHealthPlan.com/Preventi</u> <u>veCare</u>
If you have a	Diagnostic test (x-ray, blood work)	10% co-insurance	20% co-insurance	50% co-insurance	none
test	Imaging (CT/PET scans, MRIs)	10% co-insurance	20% co-insurance	50% co-insuranceC	Prior authorization required.
If you need drugs to treat	Preventive drugs: Generic and Formulary Brand- name	No charge	No charge	Not covered	Deductible does not apply to Safe Harbor drugs. Deductible does not apply to
your illness or condition More information about prescription drug coverage is available at www.providenceh ealthplan.com/ phs-employees.	Generic drugs	\$10 copay retail \$30 copay mail order	\$10 copay retail \$30 copay mail order	Not covered	Preventive or Generic drugs. Formulary, Non-formulary brand name and Specialty drugs: max \$150
	Formulary brand-name drugs	20% co-insurance	30% co-insurance	Not covered	co-insurance per 30-day supply. Covers up to a 30-day supply (retail); 90-day supply (mail-order).
	Non-formulary brand- name drugs	40% co-insurance	50% co-insurance	Not covered	Prior authorization may apply. Specialty drugs can only be purchased at a participating specialty
	Specialty drug	20% co-insurance	20% co-insurance	Not covered	pharmacy.

		What You Will Pay			
Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% co-insurance	25% co-insurance	50% co-insurance or no coverage for some facilities	Prior authorization required.
surgery	Physician/surgeon fees	10% co-insurance	20% co-insurance	50% co-insurance	Prior authorization required. See providencehealthplan.com/phs- employees.
If you need	Emergency room care	\$250 copay	\$250 copay	\$250 copay	Deductible does not apply. If admitted to hospital, copay not applied. All services subject to inpatient benefits.
immediate medical	Emergency medical transportation	20% co-insurance	20% co-insurance	20% co-insurance	To the nearest appropriate facility.
attention	<u>Urgent care</u>	10% co-insurance	20% co-insurance	50% co-insurance	Some services will incur additional member costs. See <u>providencehealth</u> <u>plan.com/phs-employees</u> .
I.C 1	Facility fee (e.g., hospital room)	10% co-insurance	25% co-insurance	50% co-insurance	Prior authorization required.
If you have a hospital stay	Physician/surgeon fees	10% co-insurance	20% co-insurance	50% co-insurance	Prior authorization required. See providencehealthplan.com/phs- employees.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Provider office visits: No charge All other services: 10% co-insurance	Provider office visits: No charge Day treatment: 20% co-insurance All other services: 25% co-insurance	50% co-insurance	Deductible does not apply to outpatient services in-network. Additional services available through the Employee Assistance Program. All services except provider office
	Inpatient services	10% co-insurance	25% coinsurance	50% co-insurance	visits must be prior authorized. See your benefit summary for ABA services. See <u>providencehealth</u> <u>plan.com/phs-employees</u> .

	What You Will Pay				
Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	No charge	No charge	50% co-insurance	Deductible does not apply in- network.
If you are pregnant	Childbirth/delivery professional services	No charge	No charge	50% co-insurance	Deductible does not apply in- network.
	Childbirth/delivery facility services	10% co-insurance	25% coinsurance	50% co-insurance	none
	<u>Home health care</u>	20% co-insurance	20% co-insurance	50% co-insurance	Limited to 130 visits per calendar year.
	Rehabilitation services	Inpatient Services: 10% co-insurance Outpatient Services: 10% co-insurance	Inpatient Services: 25% co-insurance Outpatient Services: 20% co-insurance	50% co-insurance	Outpatient: coverage limited to 75 visits per calendar year. No limit for
If you need help recovering or have other	Habilitation services	Inpatient Services: 10% co-insurance Outpatient Services: 10% co-insurance	Inpatient Services: 25% co-insurance Outpatient Services: 20% co-insurance	50% co-insurance	autism spectrum diagnosis. See <u>providencehealthplan.com/phs-</u> <u>employees</u> .
special health needs	Skilled nursing care	20% co-insurance	20% co-insurance	50% co-insurance	Prior authorization required.
	Durable medical equipment	20% co-insurance	20% co-insurance	50% co-insurance	Certain diabetes supplies are covered in full in-network.
	Hospice services	No charge	No charge	No charge	none
If your child needs dental or	Children's eye exam	Not covered	Not covered	Not covered	No coverage for vision services.

			What You Will Pay		
Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
eye care	Children's glasses	Not covered	Not covered	Not covered	
	Children's dental check-up	Not covered	Not covered	Not covered	No coverage for dental check-up.

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery (with certain exceptions)
- Dental care (Adult)
- Dental check-up (Child)
- Eye exam and glasses (Child)

- Long-term care
- Non-emergency care when traveling outside the Routine foot care (covered for diabetics)

U.S.

• Private-duty nursing

- Routine eye care (Adult)

• Infertility treatment (limits apply)

• Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (limits apply)
- Bariatric surgery (limits apply)

- Chiropractic care (limits apply)
- Hearing Aids (limits apply)

For more information about limitations and exceptions, see the plan or policy document at www.providencehealthplan.com/phs-employees.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>http://www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>http://www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Providence Health Plan at 1-800-878-4445. Additionally, if your plan is governed by ERISA, you may also contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>http://www.dol.gov/ebsa/healthreform</u>.

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

This Summary of Benefits and Coverage required by the Affordable Care Act summarizes the benefit options available to eligible employees as of January 1, 2022. The official plan document and summary plan description will provide more complete details regarding the terms of the Plan. If there is any conflict between the statements in this Summary and the official plan documents, the terms of the plan documents will govern all rights and obligations of participants, beneficiaries, plan fiduciaries and the Company. Providence Health & Services reserves the right to amend or terminate these benefits or change the cost of coverage, for any reason, at any time.

Benefits information described here will be relevant for the majority of Providence caregivers. Some caregivers covered by collective bargaining agreements may have differences. Providence will share relevant requested information with labor representatives and will work to ensure we comply with our contracts and our obligation to bargain in good faith.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$1,150
Specialist <u>copayment</u>	\$20
Hospital (facility) <u>coinsurance</u>	25%
Other <u>coinsurance</u>	25%

# This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

# Total Example Cost

#### In this example, Peg would pay:

Cost Sharing	
Deductibles	\$850
Copayments	\$0
Coinsurance	\$2,450
What isn't covered	
Limits or exclusions	<b>\$6</b> 0
The total Peg would pay is	\$3,360

\$12,800

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

Specialist copayment\$20Hospital (facility) coinsurance25%Other coinsurance25%		
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This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

Total Example Cost\$7,400

#### In this example, Joe would pay:

Cost Sharing	
Deductibles	\$1,150
Copayments	\$510
Coinsurance	\$1,100
What isn't covered	
Limits or exclusions	<b>\$6</b> 0
The total Joe would pay is	\$2,820

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$1,150
Specialist <u>copayment</u>	\$20
Hospital (facility) <u>coinsurance</u>	25%
Other <u>coinsurance</u>	25%

# This EXAMPLE event includes services like:

Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)* 

Total Example Cost\$1,960

#### In this example, Mia would pay:

Cost Sharing		
Deductibles	\$1,150	
Copayments	\$60	
Coinsurance	\$360	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,570	

#### **Non-Discrimination Statement:**

Providence Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

If you believe that Providence Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan Attn: Non-discrimination Coordinator PO Box 4158 Portland, OR 97208-4158

If you need help filing a grievance, and you are a Medicare member call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. (TTY line at 711) for assistance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW - Room 509F HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TTY)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

#### Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-878-4445 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-878-4445 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-878-4445 (телетайп: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-878-4445 (TTY: 711) 번으로 전화해 주십시오

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-878-4445 (TTY: 711) まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4445-878-800-1 (رقم هاتف الصم والبكم: (TTY: 711).

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-878-4445 (TTY: 711). ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-878-4445 (TTY: 711)។ XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

ف می باشد .با (TTY: 711) 878-878-878-12 تماس بگیرید. شما برای رایگان بصورت زبانی تسهیلات ،کنید می گفتگو فارسی زبان به اگر :توجه

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-878-4445 (ATS : 711). เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-878-4445 (TTY: 711) The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.ProvidenceHealth</u>

<u>Plan.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-878-4445 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<b>\$300</b> per person <b>/</b> <b>\$900</b> per family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the plan, each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	<b>Yes.</b> Most preventive care; Office visits, and urgent care services in-network.	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a copayment or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without cost-sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductible</u> s for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	<b>\$2,500</b> per person / <b>\$7,500</b> per family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, penalties, copays or coinsurance for Supplemental Benefits, services not covered.	Even though you pay these expenses, they don't count toward the out–of–pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.providencehealthplan.c om/phs-employees or call 1- 800-878-4445 for a list of network providers.	This <u>plan</u> uses a provider network. You will pay less if you use a provider in the <u>plan</u> 's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your <u>plan</u> pays (a balance bill). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Y	You Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$20 copay/visit	Not covered	Deductible does not apply. Some services such as lab and x-ray will include additional member costs. Phone and video visits are covered in full.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$40 copay/visit	Not covered	Deductible does not apply. Some services such as lab and x-ray will include additional member costs.
	Preventive care/screening/ immunization	No charge	Not covered	Deductible does not apply. Some preventive services will include additional member costs. For more information see: <u>ProvidenceHealthPlan.com/PreventiveCare</u>
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance	Not covered	none
	Imaging (CT/PET scans, MRIs)	20% coinsurance	Not covered	Prior authorization required.

		What Y	ou Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
	Formulary generic drug	\$10 copay retail \$30 copay mail order	Not covered	Safe Harbor Preventive drugs are covered in full.
If you need drugs to treat your illness or condition	Non-formulary generic drug	\$10 copay retail \$30 copay mail order	Not covered	<ul> <li>ACA Preventive drugs are covered in full in-network.</li> <li>Covers up to a 30-day supply (retail</li> </ul>
More information about <u>prescription</u> <u>drug coverage</u> is	Formulary brand-name drug	20% coinsurance (max \$75 per 30-day supply)	Not covered	prescription); 90-day supply (mail order prescription).
available at <u>www.ProvidenceHealt</u> <u>hPlan.com</u>	Non-formulary brand-name drug	40% coinsurance (max \$125 per 30-day supply)	Not covered	Prior authorization may apply. If a brand name drug is requested when a generic is available, you will pay the difference in cost, plus your copay.
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not covered	Prior authorization required. Other in- network facility fees not covered unless
outpatient surgery	Physician/surgeon fees	20% coinsurance	Not covered	emergency.
If you need	Emergency room care	\$ <b>2</b> 50 copay	\$250 copay	Deductible does not apply. For emergency medical conditions only. If admitted to hospital, copayment is not applied; all services subject to inpatient benefits.
immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	none
	Urgent care	\$60 copay/visit	Not covered	Deductible does not apply. Some services will include additional member costs.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	Not covered	Prior authorization required. Other in- network facility fees not covered unless
	Physician/surgeon fees     20% coinsurance		Not covered	emergency.

For more information about limitations and exceptions, see the plan or policy document at <u>www.ProvidenceHealthPlan.com/phs-employees</u>

		What Y	You Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance	Outpatient services	No charge provider office visit; 20% coinsurance all other services	Not covered	All services except provider office visits must be prior authorized. Deductible does not apply to provider office visits. See your
abuse services	Inpatient services	20% coinsurance	Not covered	benefit summary for ABA services.
	Office visits	No charge	Not covered	Deductible does not apply.
If you are pregnant	Childbirth/delivery professional services	No charge	Not covered	Deductible does not apply.
	Childbirth/delivery facility services	20% coinsurance	Not covered	none
	Home health care	20% coinsurance	Not covered	Limited to 130 visits per calendar year.
If you need help recovering or have other special health needs	Rehabilitation services	20% coinsurance	Not covered	Inpatient services: coverage limited to 30 days per calendar year. Outpatient services: coverage limited to 75 visits per calendar year. Deductible does not apply to outpatient physical therapy. Limits do not apply to Mental Health Services.
	Habilitation services	20% coinsurance	Not covered	Inpatient services: coverage limited to 30 days per calendar year. Outpatient services: coverage limited to 75 visits per calendar year. Limits do not apply to Mental Health Services.
	Skilled nursing care	20% coinsurance	Not covered	Prior authorization required. Coverage is limited to 60 days per calendar year.
	Durable medical equipment	20% coinsurance	Not covered	Deductible does not apply to diabetes supplies.
	Hospice services	No charge	No charge	Deductible does not apply.

For more information about limitations and exceptions, see the plan or policy document at <u>www.ProvidenceHealthPlan.com/phs-employees</u>

		What Y	ou Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)Out-of-Network Provider		Limitations, Exceptions, & Other Important Information	
	Children's eye exam	Not covered	Not covered	No coverage for eye exam.	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	No coverage for glasses.	
	Children's dental check-up	Not covered	Not covered	No coverage for dental check-up.	

#### **Excluded Services & Other Covered Services:** Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) • Cosmetic surgery (with certain exceptions) • Long-term care • Routine eye care (Adult) • Routine foot care (covered for diabetics) • Dental care (Adult) • Private-duty nursing • Dental check-up (Child) • Non-emergency care when traveling outside the • Weight loss programs U.S. • Eye exam and glasses (Child) Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Acupuncture (limits apply)

- Chiropractic care (limits apply)

• Infertility treatment (limits apply)

• Bariatric surgery

• Hearing Aids (limits apply)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>http://www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>http://www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Providence Health Plan at 1-800-878-4445, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>http://www.dol.gov/ebsa/healthreform</u>, or you can contact the Oregon Insurance Division by:

- •Calling (503) 947-7984 or the toll free message line at (888) 877-4894
- •Writing to the Oregon Insurance Division, Consumer Protection Unit, 350 Winter Street NE, Salem, OR 97301-3883
- •Through the Internet at http://dfr.oregon.gov/gethelp/ins-help/health/Pages/index.aspx
- •E-mail at: <u>cp.ins@state.or.us</u>

# Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

# Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

This Summary of Benefits and Coverage required by the Affordable Care Act summarizes the benefit options available to eligible employees as of January 1, 2022. The official plan document and summary plan description will provide more complete details regarding the terms of the Plan. If there is any conflict between the statements in this Summary and the official plan documents, the terms of the plan documents will govern all rights and obligations of participants, beneficiaries, plan fiduciaries and the Company. Providence Health & Services reserves the right to amend or terminate these benefits or change the cost of coverage, for any reason, at any time.

Benefits information described here will be relevant for the majority of Providence Health & Services caregivers. Some caregivers covered by collective bargaining agreements may have differences. Providence Health & Services will share relevant requested information with labor representatives and will work to ensure we comply with our contracts and our obligation to bargain in good faith.

For more information about limitations and exceptions, see the plan or policy document at <u>www.ProvidenceHealthPlan.com/phs-employees</u>

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# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal car hospital delivery)	re and a	Managing Joe's type 2 Diab (a year of routine in-network care of controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<ul> <li>The plan's overall <u>deductible</u> \$300</li> <li><u>Specialist copayment</u> \$40</li> <li>Hospital (facility) <u>coinsurance</u> 20%</li> <li>Other <u>coinsurance</u> 20%</li> </ul>		Specialist <u>copayment</u> \$40 Specialist <u>copayme</u>		<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$300 \$40 20% 20%
This EXAMPLE event includes services like: Specialist office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood work</i> ) Specialist visit ( <i>anesthesia</i> )		This EXAMPLE event includes services like: Primary care physician office visits ( <i>including</i> <i>disease education</i> ) Diagnostic tests ( <i>blood work</i> ) Prescription drugs Durable medical equipment ( <i>glucose meter</i> )		This EXAMPLE event includes ser like: Emergency room care <i>(including medical</i> Diagnostic test <i>(x-ray)</i> Durable medical equipment <i>(crutches)</i> Rehabilitation services <i>(physical therapy)</i>	
Total Example Cost\$12,800		Total Example Cost\$7,400		Total Example Cost	\$1,960

In this example, Peg would pay:						
Cost Sharing						
Deductibles	\$300					
Copayments	\$80					
Coinsurance	\$2,000					
What isn't covered						
Limits or exclusions \$60						
The total Peg would pay is	\$2,440					

In this example, Joe would pay:					
Cost Sharing					
Deductibles	\$300				
Copayments	\$510				
Coinsurance	\$740				
What isn't covered					
Limits or exclusions \$60					
The total Joe would pay is \$1,610					

#### In this example, Mia would pay:

Cost Sharing					
Deductibles	\$300				
Copayments	<b>\$</b> 60				
Coinsurance	\$330				
What isn't covered					
Limits or exclusions	<b>\$</b> 0				
The total Mia would pay is	\$690				

#### **Non-Discrimination Statement:**

Providence Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan and Providence Health Assurance:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

If you believe that Providence Health Plan or Providence Health Assurance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan and Providence Health Assurance Attn: Non-discrimination Coordinator PO Box 4158 Portland, OR 97208-4158

If you need help filing a grievance, and you are a Medicare member call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. (TTY line at 711) for assistance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW - Room 509F HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TTY)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

#### Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-878-4445 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-878-4445 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-878-4445 (телетайп: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-878-4445 (TTY: 711) 번으로 전화해 주십시오

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-878-4445 (TTY: 711) まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4445-878-800-1 (رقم هاتف الصم والبكم: (TTY: 711).

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-878-4445 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-878-4445 (TTY: 711)។

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

ف می باشد .با (TTY: 711) 4445-878-800-1 تماس بگیرید. شما برای رایگان بصورت زبانی تسهیلات ،کنید می گفتگو فارسی زبان به اگر :توجه

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-878-4445 (ATS : 711). เรียน: ถ้าคณพดภาษาไทยคณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-878-4445 (TTY: 711) The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.ProvidenceHealth</u> Plan.com/phs-employees. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other

<u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-878-4445 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In-Network: \$1,500 for employee only coverage \$3,000 for any level greater than employee only Out-of-Network: \$3,000 for employee only coverage \$6,000 for any level greater than employee only	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family member on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible?</u>	<b>Yes.</b> Most preventive care services innetwork.	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a copayment or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without cost-sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	In-Network: \$3,000 for employee only coverage \$6,000 for any level greater than employee only Out-of-Network: \$6,000 for employee only coverage \$12,000 for any level greater than employee only	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, the overall family out-of-pocket limit must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums; penalties; your costs for Supplemental Benefits; services not covered; balance-billed charges.	Even though you pay these expenses, they don't count toward the out–of–pocket limit.
Will you pay less if you use a <u>network provider</u> ?	<b>Yes.</b> See <u>www.providencehealthplan.com</u> / <u>phs-employees</u> or call 1-800-878-4445 for a list of network providers.	This <u>plan</u> uses a provider network. You will pay less if you use a provider in the <u>plan</u> 's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your <u>plan</u> pays (a balance bill). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	10% co-insurance	10% co-insurance	50% co-insurance	Some services such as lab and x-ray will include additional member costs. See <u>www.providencehealthplan.com</u> /phs-employees.
If you visit a health care <u>provider's</u>	<u>Specialist</u> visit	10% co-insurance	20% co-insurance	50% co-insurance	Some services such as lab and x-ray will include additional member costs. See <u>www.providencehealthplan.com</u> /phs-employees.
office or clinic	Preventive care/screening/ immunization	No charge	No charge	50% co-insurance	Deductible does not apply in- network. Some preventive services will include additional member costs. For more information see: <u>ProvidenceHealthPlan.com/Preventi</u> <u>veCare</u>
If you have a	Diagnostic test (x-ray, blood work)	10% co-insurance	20% co-insurance	50% co-insurance	none
test	Imaging (CT/PET scans, MRIs)	10% co-insurance	20% co-insurance	50% co-insurance	Prior authorization required.
If you need drugs to treat your illness or	Preventive drugs: Generic and Formulary Brand Name	No charge	No charge	Not covered	Deductible does not apply to Safe Harbor drugs. Deductible does not apply to
condition	Generic drugs	10% co-insurance	10% co-insurance	Not covered	Preventive Drugs.
More information about prescription drug coverage is available at	Formulary brand-name drugs	20% co-insurance	30% co-insurance	Not covered	Generic, Formulary, Non-formulary brand name, and Specialty drugs: max \$150 co-insurance per 30-day
	Non-formulary brand- name drugs	40% co-insurance	50% co-insurance	Not covered	supply. Covers up to a 30-day supply (retail); 90-day supply (mail- order).

			What You Will Pay		
Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
www.providence healthplan.com/ phs-employees	Specialty drug	20% co-insurance	20% co-insurance	Not covered	Prior authorization may apply. Specialty drugs can only be purchased at a participating specialty pharmacy.
If you have	Facility fee (e.g., ambulatory surgery center)	10% co-insurance	25% co-insurance	50% co-insurance or no coverage for some facilities	Prior authorization required.
outpatient surgery	Physician/surgeon fees	10% co-insurance	20% co-insurance	50% co-insurance	See <u>www.providencehealthplan.com</u> / <u>phs-employees</u> . Prior authorization required.
	Emergency room care	20% co-insurance	20% co-insurance	20% co-insurance	If admitted to hospital, all services subject to inpatient benefits.
If you need immediate medical	Emergency medical transportation	20% co-insurance	20% co-insurance	20% co-insurance	To the nearest appropriate facility.
attention	<u>Urgent care</u>	10% co-insurance	20% co-insurance	50% co-insurance	Some services will incur additional member cost. See <u>www.providence</u> <u>healthplan.com/phs-employees</u> .
If you have a hospital stay	Facility fee (e.g., hospital room)	10% co-insurance	25% co-insurance	50% co-insurance	Prior authorization required.
	Physician/surgeon fees	10% co-insurance	20% co-insurance	50% co-insurance	Prior authorization required. See <u>www.providencehealthplan.com/phs</u> <u>-employees</u> .

	What You Will Pay				
Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral	Outpatient services	Outpatient provider services: No charge All other services: 10% co-insurance	Outpatient provider services: No charge All other services: 20% co-insurance	50% co-insurance	Additional services available through the Employee Assistance Program. All services except provider office visits must be prior authorized. See
health, or substance abuse services	Inpatient services	10% co-insurance	co-insurance 25% co-insurance 50% co-insurance	50% co-insurance	your benefit summary for ABA services. See <u>www.providencehealth</u> <u>plan.com/phs-employees</u> .
	Office visits	No charge	No charge	50% coinsurance	Deductible does not apply in- network
If you are pregnant	Childbirth/delivery professional services	10% co-insurance	20% co-insurance	50% co-insurance	Coinsurance applies to provider delivery charges.
	Childbirth/delivery facility services	10% co-insurance	25% co-insurance	50% co-insurance	none
	Home health care	20% co-insurance	20% co-insurance	50% co-insurance	Limited to 130 visits per calendar year.
	Rehabilitation services	Inpatient Services: 10% co-insurance Outpatient Services: 10% co-insurance	Inpatient Services: 25% co-insurance Outpatient Services: 20% co-insurance	50% co-insurance	Outpatient services limited to 75 visits per calendar year. No limit for autism spectrum diagnosis. See
If you need help recovering or have other special health	Habilitation services	Inpatient Services: 10% co-insurance Outpatient Services: 10% co-insurance	Inpatient Services: 25% co-insurance Outpatient Services: 20% co-insurance	50% co-insurance	www.providencehealthplan.com /phs-employees.
needs	Skilled nursing care	20% co-insurance	20% co-insurance	50% co-insurance	Prior authorization required.
	<u>Durable medical</u> equipment	20% co-insurance	20% co-insurance	50% co-insurance	Certain diabetic supplies are covered in full in-network.
	Hospice services	No charge	No charge	No charge	none

		What You Will Pay				
	Common Medical Event	Services You May Need	ACO Network (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	TC	Children's eye exam	Not covered	Not covered	Not covered	No coverage for eye exam.
n	If your child needs dental or eye care	Children's glasses	Not covered	Not covered	Not covered	No coverage for glasses.
		Children's dental check- up	Not covered	Not covered	Not covered	No coverage for dental check-up.

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery (with certain exceptions)
- Dental care (Adult)
- Dental check-up (Child)
- Eye exam and glasses (Child)

- Long-term care
- Non-emergency care when traveling outside the U.S.Private-duty nursing
- Routine eye care (Adult)
- Routine foot care (covered for diabetics)
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (limits apply)
- Bariatric surgery (limits apply)

• Chiropractic care (limits apply)

• Hearing Aids (limits apply)

• Infertility treatment (limits apply)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>http://www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>http://www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Providence Health Plan at 1-800-878-4445. Additionally, if your plan is governed by ERISA, you may also contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>http://www.dol.gov/ebsa/healthreform</u>.

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

This Summary of Benefits and Coverage required by the Affordable Care Act summarizes the benefit options available to eligible employees as of January 1, 2022. The official plan document and summary plan description will provide more complete details regarding the terms of the Plan. If there is any conflict between the statements in this Summary and the official plan documents, the terms of the plan documents will govern all rights and obligations of participants, beneficiaries, plan fiduciaries and the Company. Providence Health & Services reserves the right to amend or terminate these benefits or change the cost of coverage, for any reason, at any time.

Benefits information described here will be relevant for the majority of Providence caregivers. Some caregivers covered by collective bargaining agreements may have differences. Providence will share relevant requested information with labor representatives and will work to ensure we comply with our contracts and our obligation to bargain in good faith.

———To see examples of how this plan might cover costs for a sample medical situation, see the next section.———

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>coinsurance</u></li> </ul>	\$1,500 25%
<ul> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	25% 25%

# This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example	Cost
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#### In this example, Peg would pay:

Cost Sharing			
Deductibles	\$1,500		
Copayments	\$0		
Coinsurance	\$1,500		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$3,060		

\$12,800

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$1,500
Specialist <u>coinsurance</u>	25%
Hospital (facility) <u>coinsurance</u>	25%
Other <u>coinsurance</u>	25%

# This EXAMPLE event includes services like: Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*)

Prescription drugs Durable medical equipment *(glucose meter)* 

Total Example Cost\$7,400

# In this example, Joe would pay:

\$1,500			
\$0			
\$1,300			
What isn't covered			
\$60			
\$2,860			

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$1,500
Specialist <u>coinsurance</u>	25%
Hospital (facility) <u>coinsurance</u>	25%
Other <u>coinsurance</u>	25%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,960

#### In this example, Mia would pay:

Cost Sharing			
Deductibles	\$1,500		
Copayments	\$0		
Coinsurance	\$390		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$1,890		

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

#### **Non-Discrimination Statement:**

Providence Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

If you believe that Providence Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan Attn: Non-discrimination Coordinator PO Box 4158 Portland, OR 97208-4158

If you need help filing a grievance, and you are a Medicare member call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. (TTY line at 711) for assistance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW - Room 509F HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TTY)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

#### Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-878-4445 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-878-4445 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-878-4445 (телетайп: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-878-4445 (TTY: 711) 번으로 전화해 주십시오

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-878-4445 (TTY: 711) まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4445-878-800-1 (رقم هاتف الصم والبكم: (TTY: 711).

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-878-4445 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-878-4445 (TTY: 711)។

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

ف مى باشد .با (TTY: 711) 4445-878-800-1 تماس بگيريد. شما براى رايگان بصورت زبانى تسهيلات ،كنيد مى گفتگو فارسى زبان به اگر :توجه

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-878-4445 (ATS : 711). เรียน: ถ้าคณพดภาษาไทยคณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-878-4445 (TTY: 711)